

Global Telecom Services

Empowering Your Digital Transformation Journey

A leading Digital Integrator and a Global Telecom Service Provider

→ 40 Years of Operations and Sustainable Growth

750+
Specialized
Employees

Global Coverage in
155+
Countries

780+
Certifications

Global Offering

- 🌐 Connectivity (DIA – Ethernet last mile – Core – Broadband)
- 🔍 Proactive Monitoring
- 🔧 Managed CPE
- 📡 API & Automations

Certified according to:

ISO9001:2015, ISO/IEC27001:2013, ISO14001:2015, OHSAS18001:2007, ISO20000-2018,
ISO22301-2019

→ Accreditations: National. EU. **NATO Secret**

Subsidiaries in Cyprus, Serbia, Malta & Jordan

Space Hellas provides a wide range of Telecom Services to Global Providers

Our ultimate objective is to build and maintain healthy relationships with our customers by:

- Personalizing our communication
- Provide tailor made Solutions
- Create value
- Always do the extra mile



| Global Availability

- › Global coverage
 - › DIA 155+ countries
 - › Last mile Ethernet access (Local loops) in 80+ countries
 - › Long Line Ethernet access in 96+ countries
- › Using 550+ selected licensed partner networks
- › 12 Active Physical POPs (Planning to expand in more than 35 countries in the upcoming years)
- › Space Hellas Network covering the EMEA region

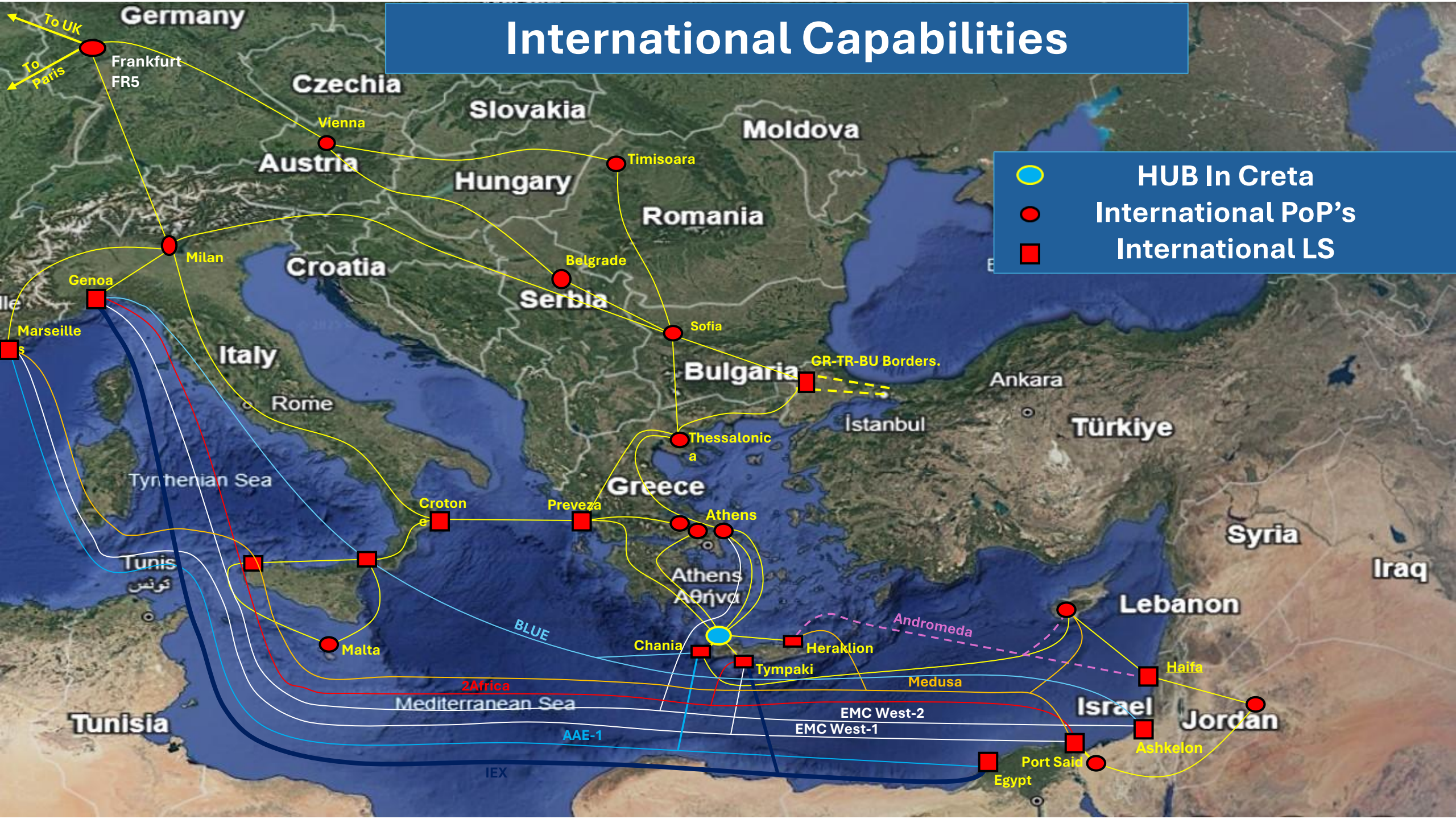


Connecting Asia, Africa, and Europe via Crete



Leveraging its high-capacity network — ranging from 100 Mbps to multiple 100 Gbps — and its new strategic node in **Crete**, located at the core of an emerging hub for submarine cable systems, Space Hellas is uniquely positioned to deliver reliable, high-speed connectivity between Asia, Africa, and Europe.

International Capabilities



Customer Operations & Support

NOC & SOC

- IT Infrastructure Monitoring and Management
- Network Monitoring
- Application Performance Monitoring
- Public Sites and Services Monitoring
- 24x7x365 Proactive Monitoring & Incident Management
- 3rd Party Trouble Ticket Management
- Inventory & Asset Management
- Security Management and Monitoring
- Threat Hunting & Incident Response
- Vulnerability Management
- User, Network and Entity Behavioral Analytics

Service Delivery

- Common Approach for all Countries
- Dedicated Team of Service Delivery

Service Assurance

- 24x7 English Speaking Personnel
- Dedicated Team of Highly Skilled Engineers
- Same Escalation Path for all Countries



Working with us



Reliability

Carrier Neutrality

Transparency

Customer centric

Trust

Innovation

Dedicated Teams

Quality

Competitiveness

Flexibility

Harmonized SLA

Common Approach for all Countries