#### **PROFILE**

As an internal auditor I always seek to optimize the operation of the organization in which I am employed. With consistency, professionalism, a spirit of cooperation, objectivity and confidentiality, I have worked with many commercial companies and public entities, where I have undertaken, indicatively, the drafting of internal audit manual, annual audit plan, audit reports, providing information to management and liaising with all units to optimize procedures.

#### **KONSTANTINA ZERVOU**

#### **EDUCATION**

# **Doctor of Philosophy**

Athens University of Economics and Business 2020

Thesis: «Energy Listed Firms: An Examination of Internal Auditing, Earnings Management,

Herding and Liquidity in A Sample of Eurozone Markets»

Master of Business Administration (MBA)

Hult International Business School - Boston MA

2016 Hult Prize "Crowded Urban Spaces" with a focus on the economic enhancement of the

income of populations.

BSc - MSc Urban Economics and Development

Agricultural University of Athens 2015

Bachelor Thesis: "Environmental agreements and the environmental performance of

Mediterranean countries: A first survey".

Alumni of "B' Arsakeio - Tositsiou Lyceum of Ekali" (Grade 17 & 7/10) 2005

#### CERTIFICATIONS

Certified Internal Auditor (CIA) Ongoing

COSO Internal Control Framework Certification 2019

2018 Financial Accounting Certificate

2017 Certified Internal Control Auditor (CICA)

### WORK EXPERIENCE

# Otropay Payment Institution Single Member S.A.

#### Internal Auditor

- Establishment of procedures for the proper functioning of the Entity
- Preparation of reports and submission to the Bank of Greece:
  - ✓ for the Internal Audit System of the Internal Audit Unit
  - ✓ Risk Management Report of the Risk Management Unit

# October 2021 - April 2022

- ✓ Evaluation of the adequacy and effectiveness of the policy for the prevention of money laundering and the financing of terrorism
- ✓ Table of Incoming and Outgoing (to and from abroad) cross-border transfers of funds from payment and electronic money institutions
- Assessment on the adequacy of the institution's Internal Control System
- Informing the Board of Directors of all findings and recommendations for optimization (best practices, add - value inputs).

#### Independent Internal Audit Advisor August 2017 -

# today

- Organisation of Internal Audit in local authorities and companies (listed and unlisted)
- Internal audit project team leader as an external partner.
- ✓ Drafting: a) Internal Audit Manual, b) Annual Internal Audit Plan and c) Audit reports.

- ✓ Risk assessment and prioritization, analysis.
- ✓ Evaluation of existing procedures and improvement of these.
- ✓ Evaluation of the adequacy and effectiveness of the internal control system, investigation, and prevention of fraud.
- ✓ Informing the Board, delivering and presenting audit reports, providing information, suggestions, and risk management solutions to avoid future risks.
- ✓ Ensuring that all processes are consistent with the Company's policies.
- ✓ Working with other departments to draft or update the Operating Regulations.

#### **SAMARAS & ASSOCIATES S.A.**

#### Internal Auditor

# April 2017 -

- Member of an internal audit project team in local government organizations.
- ✓ Drafting: a) Internal Audit Manual, b) Annual Internal Audit Plan and c) Audit Reports.

# August 2017

- ✓ Risk assessment and prioritization, analysis and advice on the activities under review.
- ✓ Evaluation of an organization's existing processes and improvement of these.
- ✓ Assessing the adequacy and effectiveness of the internal control system, investigating, and preventing fraud.
- ✓ Ensuring optimal efficiency of the resources of local government organizations.

# **TRAINING**

05.2019	Annual Financial Crime Conference (IIA)	
01.2019	Seminar "The obligations of the Audit Committee under Law 4449/2017"	
11 2018	Seminar "Developing a Fraud Audit Plan - Fraud Audit Report"	
09 2018	Financial Accounting Certification	
11 2015	Seminar "Internal Audit and Corporate Governance"	
06 2015	Seminar "Risk Base Approach"	

## **OTHER**

- GRE Certificate
- GMAT Certificate
- Knowledge and use of SoftOne, Epsilon (Extra, Hyper) (ERPs)
- Knowledge and use of SPSS Statistics and StatTools (Statistical Programs)
- Knowledge and use of Microsoft Office tools
- Knowledge and use of iOS & Windows environment

# FOREGN LANGUAGES

English German **Proficient**, TOEFL, IELTS, Proficiency Certificate in English – University of Michigan

Advanced (Mittelstufe Deutsch – Goethe Institut)

# **RECCOMENDATIONS**

Available upon request.